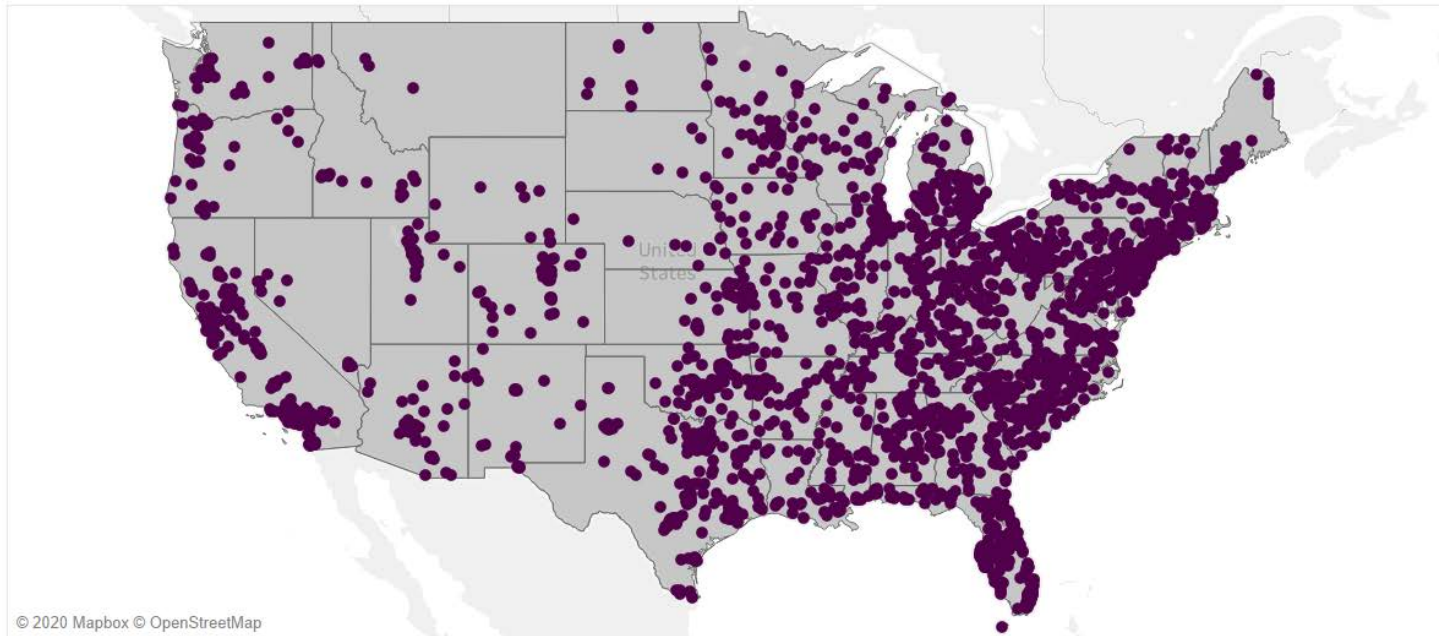
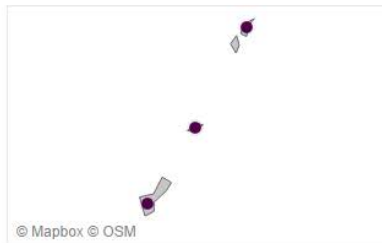


Strengthening Protections for Social Security Beneficiaries



Guam | N. Marianas



Alaska



Hawaii



Puerto Rico | Virgin Islands



About Representative Payees

Approximately **5.7 million** payees managing **\$70 billion** in annual benefits for **8 million** beneficiaries.

- Large Institutions (public and private)
- Fee-for-Service Payees
- Nursing Facilities / Assisted Living Facilities
- Social Service Organizations
- Individual Payees, including family members

Scope of P&A's Rep Payee Review



Review Financial Records

- Does the rep payee meet all of the beneficiary's financial needs?
- Does the beneficiary have access to personal spending money?



Clarify Rep Payee Responsibilities

- Recommend SSA contact rep payee to provide more training
- Provide information such as the "SSA Guide for Rep Payees"



Non-urgent referrals

- Connect beneficiaries to community resources
- Non-urgent referrals back to the P&As, i.e. Voting Registration, Restoration of Rights, Supported Decision-Making



Urgent Referrals

- Financial misuse
- Health/Safety concerns
- Referral to P&A Monitoring Program

Rep Payee Reviews during COVID-19

- Rep Payee Reviews are conducted over the phone, in-person, or combination of both
- Outreach – P&As are creating resources, fact sheets, and surveys to providers
- P&As are providing information, resources, and referrals regarding:
 - Enhanced safety measures,
 - Access to personal protective equipment, and
 - Economic impact payments

Impact of Rep Payee Reviews during COVID-19

- Ensuring that congregate care facilities have access to PPE
- Informing providers about COVID-19 testing locations and requirements
- Preventing illegal evictions based on positive test results
- Assisting provider with accessing supplemental funding and staffing resources

How do I contact my P&A's rep payee program?



[Click here to find your P&A.](#)

[Click here to learn how to recommend a payee for a rep payee review.](#)