Strengthening Protections for Social Security Beneficiaries
About Representative Payees

Approximately 5.7 million payees managing $70 billion in annual benefits for 8 million beneficiaries.

- Large Institutions (public and private)
- Fee-for-Service Payees
- Nursing Facilities / Assisted Living Facilities
- Social Service Organizations
- Individual Payees, including family members
# Scope of P&A’s Rep Payee Review

## Review Financial Records
- Does the rep payee meet all of the beneficiary’s financial needs?
- Does the beneficiary have access to personal spending money?

## Clarify Rep Payee Responsibilities
- Recommend SSA contact rep payee to provide more training
- Provide information such as the “SSA Guide for Rep Payees”

## Non-urgent referrals
- Connect beneficiaries to community resources
- Non-urgent referrals back to the P&As, i.e. Voting Registration, Restoration of Rights, Supported Decision-Making

## Urgent Referrals
- Financial misuse
- Health/Safety concerns
- Referral to P&A Monitoring Program
Rep Payee Reviews during COVID-19

• Rep Payee Reviews are conducted over the phone, in-person, or combination of both

• Outreach – P&As are creating resources, fact sheets, and surveys to providers

• P&As are providing information, resources, and referrals regarding:
  – Enhanced safety measures,
  – Access to personal protective equipment, and
  – Economic impact payments
Impact of Rep Payee Reviews during COVID-19

- Ensuring that congregate care facilities have access to PPE
- Informing providers about COVID-19 testing locations and requirements
- Preventing illegal evictions based on positive test results
- Assisting provider with accessing supplemental funding and staffing resources
How do I contact my P&A’s rep payee program?

Click here to find your P&A.

Click here to learn how to recommend a payee for a rep payee review.